

February 2017

## Important update to the list of services requiring prior authorization

The following update has been made to our list of services that require prior authorization:

- Durable medical equipment (DME) purchases:
  - Enterals: Prior authorization is required when the request is in excess of **\$500/month** for members under age 21.

It was previously communicated on September 6, 2016, that:

- Prior authorization is required when the request is in excess of **\$200/month** for members under age 21.

This change in the prior authorization requirements for enteral formula reflects an increase in the monthly dollar amount that would necessitate prior authorization for members under age 21. We hope that this positive change meets your approval and eases your administrative burden.

There is **no** change to the prior authorization requirements for enteral formula requests for our members over age 21. Prior authorization is still required regardless of cost.

For a complete listing of the services that require prior authorization, please see our Provider web pages at:

AmeriHealth Caritas Pennsylvania

[www.amerhealthcaritaspa.com/pdf/provider/resources/prior-auth-list.pdf](http://www.amerhealthcaritaspa.com/pdf/provider/resources/prior-auth-list.pdf)

or

AmeriHealth Caritas Northeast

[www.amerhealthcaritasnortheast.com/pdf/provider/resources/prior-auth-list.pdf](http://www.amerhealthcaritasnortheast.com/pdf/provider/resources/prior-auth-list.pdf)

If you have any questions about this communication, please contact the AmeriHealth Caritas Pennsylvania Provider Services department at **1-800-521-6007** or the AmeriHealth Caritas Northeast Provider Services department at **1-888-208-7370**. You can also contact your Provider Account Executive.

For contact information, visit:

AmeriHealth Caritas Pennsylvania

[www.amerhealthcaritaspa.com/provider/contact/index.aspx](http://www.amerhealthcaritaspa.com/provider/contact/index.aspx)

AmeriHealth Caritas Northeast

[www.amerhealthcaritasnortheast.com/provider/communications/index.aspx](http://www.amerhealthcaritasnortheast.com/provider/communications/index.aspx)

## Articles in this edition

Important update to the list of services requiring prior authorization

---

Attention primary care practitioners:  
Fluoride varnish application for pediatric members

---

Sign up to receive our latest updates via email

---

Attention OB/GYN providers:  
Information about Bright Start®/  
Obstetrical Needs Assessment Form (ONAF) fax transmittals

---

If you have questions about this communication, please contact your provider Account Executive or one of the following departments:

**AmeriHealth Caritas  
Pennsylvania  
Provider Services  
1-800-521-6007**

**AmeriHealth Caritas  
Northeast  
Provider Services  
1-888-208-7370**

## Attention primary care practitioners: Fluoride varnish application for pediatric members

### Pediatric dental disease: The numbers tell the story...

- ▶ Tooth decay (cavities) is one of the most common chronic conditions of childhood in the United States. Untreated tooth decay can cause pain and infections that may lead to problems with eating, speaking, playing, and learning.<sup>1</sup>
- ▶ About one in five children (20 percent) ages 5 to 11 years have at least one untreated decayed tooth.<sup>2</sup>
- ▶ One in seven adolescents (13 percent) ages 12 to 19 years have at least one untreated decayed tooth.<sup>2</sup>
- ▶ The percentage of children and adolescents ages 5 to 19 years with untreated tooth decay is twice as high for those from low-income families (25 percent) compared with children from higher-income households (11 percent).<sup>2</sup>



### How you can help

#### Provide fluoride varnish to your members under 5 years old.

- AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast will reimburse physicians who are trained and certified for the administration of fluoride varnish for members under 5 years old using procedure code 99188.
- Reimbursement is \$18 for the administration of fluoride varnish up to a maximum of four times a year for each assigned member under 5 years old.

#### Getting started is simple.

- Take the online **Smiles for Life: A National Oral Health Curriculum** educational course before administering fluoride varnish to assigned members under 5 years old. The link to the free **Smiles for Life: Primary care fluoride varnish training** is available at:  
[www.amerhealthcaritasp.com/provider/resources/training/index.aspx](http://www.amerhealthcaritasp.com/provider/resources/training/index.aspx)  
[www.amerhealthcaritasnortheast.com/provider/resources/training/index.aspx](http://www.amerhealthcaritasnortheast.com/provider/resources/training/index.aspx)
- Contact Healthy Teeth Healthy Children, a program of the Pennsylvania Chapter of the American Academy of Pediatrics. PAAAP is a state-level organization of approximately 2,200 pediatricians who are dedicated to promoting the health and well-being of children and the value of pediatric practice.

Approved for AMA PRA Category 1 Credit, On-Site Presentation.

Contact Healthy Teeth Healthy Children at [hthc@paaap.org](mailto:hthc@paaap.org)  
or **1-484-446-3059**.

---

If you have any questions,  
please contact your provider  
Account Executive or call  
**AmeriHealth Caritas  
Pennsylvania Provider Services  
at 1-800-521-6007  
or AmeriHealth Caritas  
Northeast Provider Services at  
1-888-208-7370.**

---

<sup>1</sup> Dye BA, Xianfen L, Beltrán-Aguilar ED. *Selected Oral Health Indicators in the United States 2005–2008*. NCHS Data Brief, no. 96. Hyattsville, MD: National Center for Health Statistics, Centers for Disease Control and Prevention, 2012.

<sup>2</sup> [www.ncohf.org/resources/tooth-decay-facts/](http://www.ncohf.org/resources/tooth-decay-facts/).

## Sign up to receive our latest updates via email

### AmeriHealth Caritas Pennsylvania's E-Lert System and AmeriHealth Caritas Northeast's Network News will allow you to:

- Receive important information 5 to 10 days faster than via standard mail.
- Manage your own subscription and profile information.
- Unsubscribe at any time.

### Get only the most important news concerning topics such as:

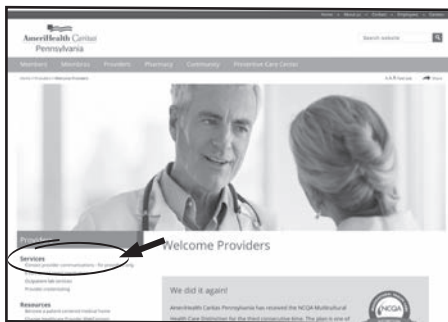
- Claims and reimbursement.
- Billing updates.
- *Connections* provider newsletter.
- Policy changes and updates.
- State and federal laws affecting plan providers.
- New technologies.

### It's simple to sign up.

For AmeriHealth Caritas Pennsylvania: Go to [www.amerhealthcaritaspa.com](http://www.amerhealthcaritaspa.com) → **Providers** → **E-Lert (e-mail news) registration**.

1

(See left-hand menu under Services.)



For AmeriHealth Caritas Northeast: Go to [www.amerhealthcaritasnortheast.com](http://www.amerhealthcaritasnortheast.com) → **Providers** → **Services** → **Network News - sign up for e-mail alerts**.



2 Fill out the online registration form.

Email \*

First Name \*

Last Name \*

Phone Number (xxx-xxx-xxxx)

Fax Number (xxx-xxx-xxxx)

Provider Group/ Business Name \*

Provider ID

Address 1 \*

Address 2

City \*

State \*

Zip \*

Please provide your office information.

3 Select your provider type and click "Submit" or click "Reset" to clear fields.

Select your provider type:

Ancillary

Dental

Hospital

Medical Billing Office

Outpatient Medical Office

\* = Required Field

After registering online, don't forget to complete your subscription via email confirmation.

**Attention OB/GYN providers:**

**Important information about Bright Start®/Obstetrical Needs Assessment Form (ONAF) fax transmittals**

If you have been experiencing difficulties transmitting your ONAFs to either AmeriHealth Caritas Pennsylvania or AmeriHealth Caritas Northeast’s Bright Start maternity program department by fax, please see the following updates:



If in the past you:	You now need to:
Dialed the 10-digit toll-free fax number	Dial 1, then the 10-digit toll-free fax number
Dialed 9, then the 10-digit toll-free fax number	Dial 9, 1, then the 10-digit toll-free fax number

As a reminder, the following are your Bright Start/ONAF contact numbers:

Plan	Fax number	Phone number
AmeriHealth Caritas Pennsylvania	1-866-755-9935	1-800-364-6797
AmeriHealth Caritas Northeast	1-855-809-9205	1-888-208-9528

All of the important AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast contact phone and fax numbers are available on our websites:

AmeriHealth Caritas Pennsylvania

[www.amerihealthcaritaspa.com/provider/index.aspx](http://www.amerihealthcaritaspa.com/provider/index.aspx) > **Provider Reference Guide** (in left-hand menu)

AmeriHealth Caritas Northeast

[www.amerihealthcaritasnortheast.com/provider/resources/index.aspx](http://www.amerihealthcaritasnortheast.com/provider/resources/index.aspx) > **Provider Reference Guide** (in alphabetical list)

Please contact AmeriHealth Caritas Pennsylvania’s Provider Services department at **1-800-521-6007** or AmeriHealth Caritas Northeast’s Provider Services department at **1-888-208-7370** with any demographic changes to your office information or changes, additions, or deletions to your provider rosters. Keeping us apprised of your office’s correct physical location and provider rosters ensures our members have the best possible experience when trying to locate their medical providers. You may check your information in our systems by going to either [www.amerihealthcaritaspa.com](http://www.amerihealthcaritaspa.com) or [www.amerihealthcaritasnortheast.com](http://www.amerihealthcaritasnortheast.com) → **Providers** (top menu) → **Provider Directory** (left-hand menu) and searching your information in our Provider Directory.

Coverage by AmeriHealth First.

All images are used under license for illustrative purposes only. Any individual depicted is a model.

