

To: AmeriHealth Caritas Pennsylvania (PA)/AmeriHealth Caritas PA Community HealthChoices/AmeriHealth Caritas VIP Care Dental Providers

Date: June 18, 2024

RE: Important Information for the August 1, 2024 DentaQuest Transition

How to receive Electronic Funds Transfer (EFT)

To prepare for the August 1, 2024 transition of Dental provider services to DentaQuest, we are sharing the following instructions for your practice to receive EFT payments from DentaQuest at the **start of the transition**:

1. On or before July 3, 2024:

- Access the DentaQuest EFT authorization form at: www.amerhealthcaritaspa.com
→ Providers→ Resources→Dental program
- Fill out and submit the DentaQuest EFT authorization form via email to:
participate@dentaquest.com
- The email address above can only be used to submit an EFT authorization form on or before July 3, 2024.
- **EFT authorization forms NOT received by July 3, 2024 will result in claim reimbursement being issued via a mailed paper check.**

2. For EFT payment submission applications after July 3, 2024 and beyond, submit requests to DentaQuest by:

- Filling out and submitting the EFT authorization form via:
 - Fax to 262-241-4077 OR
 - Email to standardupdates@dentaquest.com

If you have any questions regarding this notice, please contact your Dental Account Executive.

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