

To: AmeriHealth Caritas Pennsylvania (PA)/ AmeriHealth Caritas PA Community HealthChoices (CHC) Providers

Date: March 22, 2023

Subject Change Healthcare User Guide Link Updates

Effective 3/31/23, Change Healthcare will be updating all Electronic Claims User Guide links throughout their provider systems and communication materials. This means that all former Electronic Claims User Guide links **will no longer work beginning 3/31/23**. Please visit www.amerihealthcaritaspa.com → Providers → Billing → EDI-EFT-ERA electronic billing services or www.amerihealthcaritaschc.com → For Providers → Claims and billing → Electronic claims submission, payment, and remittance advice services for the updated links.

Please note: if you have bookmarked the Electronic Claims User Guide links in your internet browser, you will need to update your bookmarks with the new links, which can be found at www.amerihealthcaritaspa.com → Providers → Billing → EDI-EFT-ERA electronic billing services or www.amerihealthcaritaschc.com → For Providers → Claims and billing → Electronic claims submission, payment, and remittance advice services.

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at **1-800-521-6007**.