

To: All AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast Providers

Date: September 24, 2018

Subject: Important Notice Regarding Electronic Funds Transfer (EFT)

In 2019, AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast (the Plan) will begin efforts to go paperless. As a result, all network providers still receiving paper checks are encouraged to transition to electronic funds transfer (EFT) and electronic remittance advice (ERA).

AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast use Change Healthcare for EFT. EFT is a method used to transfer funds from one bank account to another bank account, eliminating the use of paper checks. Its use is encouraged because it is more efficient and secure than payment by paper checks. EFT results in funds reaching your bank account faster than paper checks through the mail, and it eliminates the need to use mobile deposit or to make a trip to the bank to deposit your check(s).

The Plans have several resources to help make the transition to EFT and ERA simple. Please go to our websites at www.amerihealthcaritasp.com or www.amerihealthcaritasnortheast.com → Providers → Billing → EDI-EFT-ERA electronic billing services. Your account executive is also available to help you fill out the necessary paperwork and is able to walk you through the process, if necessary. Your account executive contact may be found here: www.amerihealthcaritasp.com and www.amerihealthcaritasnortheast.com → Providers → Communications → Account executives.

If you are incapable of receiving EFT/ERA for some reason, please contact your account executive.

Fraud, Waste, and Abuse Tip Hotline: 1-866-833-9718, 24 hours a day, seven days a week.
Secure and confidential. You may remain anonymous. Mandatory provider training available on-line at:
www.amerihealthcaritasp.com or www.amerihealthcaritasnortheast.com → Providers → Resources → Fraud, Waste, and Abuse.