

December 2016

It's National Influenza Vaccination Week (NIVW)! December 4–10, 2016

National Influenza Vaccination Week (NIVW), scheduled for December 4–10, 2016, provides an opportunity to remind our network providers that our members who are 6 months or older still have time to receive the flu vaccine. NIVW is a national observance established in 2005 by the Centers for Disease Control and Prevention (CDC) to highlight the importance of continuing influenza vaccination after the holiday season into January and beyond.

As a health care provider, you know the value of prevention and its benefits to the health of your patients — our members. Influenza vaccine has been shown to reduce the overall risk of flu-related illnesses, medical visits, and flu-related complications, including hospitalizations.

As we continue through the **2016–2017** flu season, please review the AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast flu billing instructions, listed below.

Participating providers may be reimbursed for providing the seasonal flu vaccine to our members by reporting the following procedure codes:

- 90630 - Influenza, quadrivalent (IIV4), split virus, preservative free, intradermal.
- 90654 - Influenza, trivalent, split virus, 18–64 years, intradermal use, preservative free.
- 90655 - Influenza, trivalent, split virus, 6–35 months, preservative free.
- 90656 - Influenza, trivalent, split virus, 3 years and over, preservative free.
- 90657 - Influenza, trivalent, split virus, 6–35 months.
- 90658 - Influenza, trivalent, split virus, 3 years and older.
- 90661 - Influenza, derived from cell cultures, subunit, preservative and antibiotic free, intramuscular.
- 90662 - Influenza, split virus, 65 years and older, enhanced immunogenicity via increased antigen content, intramuscular use, preservative free.
- 90673 - Influenza, quadrivalent, split virus, derived from recombinant DNA (RIV3), hemagglutinin (HA) protein only, preservative and antibiotic free, intramuscular.
- 90685 - Influenza, quadrivalent, split virus, 6–35 months, preservative free, intramuscular.
- 90686 - Influenza, quadrivalent, split virus, preservative free, 3 years and older, intramuscular.
- 90687 - Influenza virus vaccine, quadrivalent, split virus, 6–35 months of age, intramuscular.
- 90688 - Influenza virus vaccine, quadrivalent, split virus, 3 years and older, intramuscular.

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Information and resources to help your AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast members have safe pregnancies and healthy babies

Dental visit data now available in the Member Clinical Summary

If you have questions about this communication, please contact your provider Account Executive or one of the following departments:

**AmeriHealth Caritas
Pennsylvania
Provider Services
1-800-521-6007**

**AmeriHealth Caritas
Northeast
Provider Services
1-888-208-7370**

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Influenza vaccine has been shown to reduce the overall risk of flu-related illnesses, medical visits, and flu-related complications, including hospitalizations.

Note: AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast are following the CDC's Advisory Committee on Immunization Practices (ACIP) recommendation that live attenuated influenza vaccine (LAIV), also known as "nasal spray," should not be used during the 2016–2017 flu season.

Flu vaccine reimbursement is made in the following manner:

Age	Reimbursement	Where to obtain toxoid
Adults, over 18 years*	Total payment is made through the billing of the toxoid code and includes the cost of the administration (i.e., no separate payment will be made for the administration of the vaccine).	Obtain the vaccine and supplies from regular vaccine supplier.
Children, 18 years and under	Total payment is made through the billing of the toxoid code and includes the cost of the administration (i.e., no separate payment will be made for the administration of the vaccine).	Provided free through the Pennsylvania Department of Health's Vaccines for Children (VFC) program. For more information on VFC, go to: www.health.pa.gov/My%20Health/Immunizations/Vaccines-for-Children/Pages/default.aspx#.WEBPJHYo7cs Or, call 1-888-646-6864 .

Update: AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast have extended the age parameters from 19 years and older to 9 years and older for members who would like to receive the flu vaccination at their local pharmacy.

If you have any questions about this communication, please call AmeriHealth Caritas Pennsylvania Provider Services at **1-800-521-6007** or AmeriHealth Caritas Northeast Provider Services at **1-888-208-7370**. You can also contact your provider Account Executive:

AmeriHealth Caritas Pennsylvania
www.amerihealthcaritaspa.com/provider/contact/index.aspx

AmeriHealth Caritas Northeast
www.amerihealthcaritasnortheast.com/provider/communications/index.aspx

Information and resources to help your AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast members have safe pregnancies and healthy babies



Keys to Your Care is a voluntary member outreach program for pregnant AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast members, brought to you by Bright Start®, our maternity program. Keys to Your Care has been in effect since July 11, 2016. The program will send your pregnant patients helpful text messages every week during their pregnancies, continuing through baby's first 15 months of life. We hope that your expectant patients will enroll in this exciting new program. To enroll:

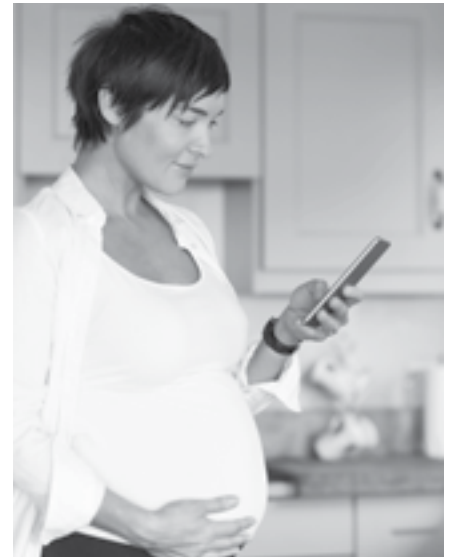
- AmeriHealth Caritas Pennsylvania members, text **BABY** to **85886**.
- AmeriHealth Caritas Northeast members, text **CARE** to **85886**.

Some highlights of Keys to Your Care participation:

- Gift card for joining.
- Baby's first book.
- An option of a crib, high chair, car seat, or stroller.
- Postpartum gift card.

If your patient does not have access to text messaging, she may call **1-800-910-2959** to join Keys to Your Care. The program is available in English and Spanish. If a pregnant patient leaves the plan during the program, she will no longer be eligible to participate in the program. However, milestones achieved while the patient was a plan member can still be incentivized.

We will provide a Julian calendar to you and your staff. Please use the calendar to find a day-specific code that you can give to the member at the end of her prenatal visits. The member will then text the code to indicate that she has completed the milestone visit.



Bright Start offers expectant members all forms of care management by calling:

- AmeriHealth Caritas Pennsylvania: **1-877-364-6797**
- AmeriHealth Caritas Northeast: **1-888-208-9528**

To obtain your Julian calendar with day-specific text codes, please contact Provider Network Management at **1-717-651-3590**. You may also contact your Account Executive.



Dental visit data now available in the Member Clinical Summary

Summary: Effective immediately, AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast providers can now view their patients' dental visits in the new Dental Visits section of the Member Clinical Summary. This can help you identify when you should recommend that a patient seek dental care.

Members may be aware that appropriate dental care can help them prevent diseases such as gingivitis and periodontitis. But they may not realize the connection that research has shown exists between poor oral health and numerous other conditions, including cardiovascular disease, respiratory disease, endocarditis, diabetes, and complications in pregnancy. As our provider partners, your direct encouragement to members can make a difference in their decision to seek dental care.

You can help your patients see the health of their teeth and gums as a strong component of their overall well-being by:

- Reminding them to make and keep regular dental appointments, and to see the dentist if they experience swollen gums, loose or shifting teeth, or bleeding during brushing.
- Urging them to commit to the basics, like brushing twice daily and flossing once daily.
- Encouraging them to stick to a healthy diet.
- Telling them the risks of sugary foods.
- Assuring pregnant members that dental care during pregnancy is safe.

Your office can now see the results of your emphasis on preventive dental care when you view the Member Clinical Summary in NaviNet. The new Dental Visits section of the report displays up to two years of available data on dental claims for your patients, including date of service, provider name, and reason for visit.

The steps for accessing the Member Clinical Summary within NaviNet remain the same. The report can be accessed from the Eligibility and Benefits Inquiry Details screen, or from Plan Central by selecting **Report Inquiry → Member Clinical Summary Reports**. The Member Clinical Summary Report is available in PDF format or as a CCD-formatted file.



Please contact AmeriHealth Caritas Pennsylvania's Provider Services department at **1-800-521-6007** or AmeriHealth Caritas Northeast's Provider Services department at **1-888-208-7370** with any demographic changes to your office information or changes, additions, or deletions to your provider rosters. Keeping us apprised of your office's correct physical location and provider rosters ensures our members have the best possible experience when trying to locate their medical providers. You may check your information in our systems by going to either www.amerihealthcaritaspa.com or www.amerihealthcaritasnortheast.com → **Providers (top menu) → Provider Directory (left-hand menu)** and searching your information in our Provider Directory.